

ECO LOGICAL AFRICA

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Eco Logical Africa welcomes you to Africa.
We look forward to hosting you on your African safari
experience.

[ACTIVITIES](#)

The only activity that we are not interested in is hunting. From your wish list, we can determine where to go and how long you should spend there. Many of our adventure safaris involve flying to a particular destination and enjoying and participating in the highlights and characters of that area. We organise nearly anything in adventure. Normal safaris revolve around day and night game drives in open vehicles and a bit of walking.

Most destinations regard eating as an activity and pride is taken in variety of selection, presentation and taste.

[AGE LIMITS IN CAMPS AND LODGES](#)

Generally, there are no upper age limits in lodges and camps but the Company respectfully requests that only physically active people join our safaris!

Restrictions apply to children under 8.

Cross-Country and Walking Safaris have a lower age limit of 12 and a maximum of 65, 70 or 75, depending on the level of difficulty of the safari.

Gorilla trekking in Rwanda and Uganda has a strictly enforced lower age limit of 16.

[AIR CHARTER](#)

When you are on a packaged itinerary, you will be using shared air transfers. We book the aircraft and pilots through licensed charter companies. This portion of your trip is therefore sub-chartered and the lodge or camp where you are staying will advise you of your transfer time.

When you are on one of our exclusive custom designed itineraries we use our own aeroplanes and pilots and guides.

All our aeroplanes are operated and maintained within the boundaries of an Air Operator Certificate in the name of Bembesi Air Services (Pvt) Ltd (Caaz Air Operator Certificate Number 021). All passengers receive a pilot safety briefing prior to take-off that details embarkation, disembarkation and in-flight safety features and procedures.

The operator's insurance policy and operations manual is available for inspection by any interested party at the Company's office.

AIRLINE CLAUSE

The airlines concerned are not to be held liable for any act, omission or event during the time the passengers are not on board their planes or conveyance. The passengers' tickets in use by the airline or by other carriers concerned when issued shall constitute the sole contract between the airlines and the purchaser of these tickets and/or passengers.

BAGGAGE

Travelling in light aeroplanes is fun but there are restrictions in load weight and load size.

For safety and because space is restricted, baggage in some charter aircraft is restricted to a maximum of 10 kilograms (22 pounds) per person in a soft bag. This includes camera equipment and carry-on baggage. Should guests arrive with excess baggage without prior warning their baggage could be delayed, as we may have to fly the baggage into camps at a later stage at considerable extra cost to you. However, should the guests know in advance that the baggage will exceed the limit; we can usually book an extra seat for the bags on the aircraft, at an additional cost to them.

BANKS

Banks in our Southern African playground are generally open Mondays to Fridays 09h00 - 15h30 and Saturdays 09h00 - 11h00

BOOKING

Please be aware that all our safaris and safari packages are conducted in English.

- a) After your initial enquiry, we design an itinerary that is based on your wish list. The itinerary takes into account, season, timings, routings, budget, passengers and activities.
- b) Until booked, this itinerary is subject to change in pricing, routing, activities and destinations.
- c) To confirm your booking, we require a non-refundable deposit of 30% of the tour fare. On receipt of your deposit, we will, subject to availability, reserve your place on your selected safari. When we send you confirmation, your booking is confirmed and accepted by us.

- d) Final payment is due not later than 8 weeks prior to departure or as stated on your booking confirmation sheet. On receipt of your full payment, we will send vouchers as required, detailed safari information, clothing lists, etc. If it is required, your pilot will carry the relevant and important documentation with him/her for presentation when you first meet.

CANCELLATION

Cancellations are only effective on receipt of written notification.

If cancellation is prior to 8 weeks before departure your deposit is forfeited. If your cancellation is made after the due date for full payment of your tour fare, charges will be levied. The scale of charges, expressed as a percentage of the tour prices, is as follows: More than 8 weeks notice ~ Deposit forfeited; Less than 8 weeks notice ~ Deposit plus 25%; Less than 4 weeks notice ~ 50%; Less than 3 weeks notice ~ 60%; Less than 2 weeks notice ~ 100%. Should you fail to join a safari or join it after departure or leave it prior to its completion, no safari fare refund can be made.

The individual operator's used by the Company apply their own particular cancellation policies. When a booking is confirmed, the Company and you are contractually bound to individual operator cancellation policies.

CHANGES TO SCHEDULES

Although every effort is made to adhere to schedules it should be borne in mind that the Company reserves the right and in fact is obliged to occasionally change routes and camps on safaris as dictated by changing conditions. Such conditions may be brought about by unanticipated weather problems and seasonal rainfall on bush tracks and airfields. In game areas, by game migrations from one region to another, or airline or other booking problems, etc.

CHECK-OUT TIMES

Hotels in towns and cities generally have a check in time of 14h00 and a check out time of 10h00.

Your safari itinerary is structured to be flexible on departures and this relates to best time of day, distance and the weather on that day.

CLIMATE

(WDH - Windhoek; SWP - Swakopmund; VFA - Victoria Falls; Maun - Maun)

Temperature (°C) - These are the average lows and highs

	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec
WDH	17/30	17/29	15/27	13/25	9/22	7/20	7/20	8/23	12/26	14/29	16/29	17/31
SWP	12/25	12/23	12/23	15/25	15/25	18/28	15/28	15/28	12/25	12/25	12/25	12/25
MAUN	19/32	19/31	18/31	14/31	9/28	6/25	6/25	9/28	13/33	18/35	19/34	19/32
VFA	17/32	17/30	18/31	14/29	10/29	7/25	6/25	8/28	14/33	18/34	18/31	17/31

Rainfall (mm). This varies according to the year and where you are.

	Jan	Feb	Mar	Apr	May	June	July	Aug	Sep	Oct	Nov	Dec
WDH	43	53	56	28	5	3	3	3	3	10	23	26

SWP	12	15	12	10	10	10	7	9	11	15	16	11
MAUN	110	80	70	25	7	3	0	0	0	30	50	95
VFA	215	185	100	45	5	3	1	3	4	20	100	190

[CONFIRMATION \(see BOOKING\)](#)

[CONSENT](#)

The payment of the deposit or any other partial payment for a reservation of a safari constitutes consent by all guests covered by that payment to all provisions of the conditions and general information presented for your safari. The terms, under which you agree to participate in these safaris, cannot be changed or amended except in writing as agreed by an authorized authority of the Company.

[CONTACTS](#)

Eco Logical Africa

Physical

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Postal

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After hours

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Colin's international mobile

+ 27 82 8284514

E mails

Colin's laptop – bristow@netconnect.co.zw

Colin's office – ecologicalafrica@gmail.com

Eco Logical office – ecologicalafrica@netconnect.co.zw

Eco Logical flights department – flights@netconnect.co.zw

Website

www.ecologicalafrica.com

[CREDIT CARDS](#)

International Visa and MasterCard credit cards are generally accepted throughout Southern Africa. Holders of other cards are advised to clarify with a commercial bank whether their card is acceptable in the particular country of travel. Please note most lodges and camps do not accept American Express, Diners Club or Traveller's Cheques. A service fee of between 3% & 10% is normally charged on all transactions. The exchange rates used are normally very poor so it is often better to use cash.

Because of current government restrictions, we have limited facilities to process cards.

CURRENCY

The currency in Zambia is the Kwacha.

The currency in Botswana is the Pula divided into 100 Thebe.

The currency in Namibia is the Namibian Dollar, which is fixed to and equals the South African Rand on a one-to-one basis. The Namibian Dollar and South African Rand are the only legal tender in Namibia and can be used freely to purchase goods and services in the country. **The Namibian Dollar, however, is not legal tender in South Africa.** Visitors may bring any amount of foreign currency into the country.

Most safari camps and lodges accept US Dollars, Euro and British pounds as payment for curios, drinks etc.

Please note that most operators and banks in Africa no longer accept certain US dollar notes. Dollar notes always feature a visual of the head and shoulders of past presidents. Those printed before 2001 feature a much smaller head than those printed more recently. The notes featuring small heads are not accepted here and will be refused by most vendors when presented due to fraud problems. One dollar notes have never featured large heads and are generally accepted.

DELAYS

The Company cannot be held liable for any delays or additional costs incurred as a result of airlines not running to schedule.

DEPARTURE TAXES

All controlled airports levy a domestic or international departure tax. This will either be included in your itinerary or stated as a cash requirement.

DRINKS POLICY

Drinks in camps and lodges may be included or excluded - please refer to your itinerary for specific details.

DUTY FREE

There is no duty free shopping available at Johannesburg International Airport on a flight to Namibia. Duty free shopping is very restrictive and limited. Please make sure any duty free purchases of batteries, film, alcohol, etc. are made before arriving in Southern Africa.

EMERGENCIES

Included in your booking confirmation is a detailed list of all destination emergency contact numbers for your safari. If you are on a customised flying safari, your pilot / guide will have a mobile or satellite phone with him/her for emergencies and general communication. This number detail will be included on your emergency contact number list for your safari.

Our Eco Logical Africa office retains your emergency next of kin contact details for the duration of your travel to Africa. This will only be activated should you be faced with an unlikely emergency.

EXCESS BAGGAGE

The nature of light aeroplane travel restricts your luggage volume and weight to 15kgs or 12lbs. Please try to pack in durable soft skin bags. The Company tries to avoid it - but your luggage will be exposed to dusty conditions.

GRATUITIES (SEE TIPPING)

GUIDES AND PILOTS

If one of our guides or pilots is unable to take a safari due to illness, etc. the Company reserves the right to substitute him/her with another guide or pilot.

The Company's guides and pilots have been trained to restrict smoking and drinking in the proximity of or on board any aircraft or vehicle used by the Company.

The pilot of any aircraft or vehicle used by the Company has the right to not fly or load any baggage or person on such aircraft or vehicle if he/she feels it is not safe to perform such action. This includes persons that are under the influence of alcohol or intoxicating substances.

All pilots employed or used by the Company are licensed commercially with instrument ratings.

HEALTH

If entering a malaria area, anti-malaria precautions should be commenced prior to departure. **Please consult your doctor for specific advice on the areas that you are travelling to.**

If you are a contagious-disease carrier, you must let us know when booking your safari.

Some countries require mandatory vaccination certificates before entry – you will be advised of any such requirement if that country forms part of your itinerary.

Interesting and valuable health information can be found on the website www.masta.org (Medical Advisory Service for Travellers Abroad)

INFORMATION

In good faith and to the best of our knowledge all information presented is correct at the time of dissemination. The Company cannot be held responsible for any inaccuracies or changes that may occur after presentation.

INSURANCE

It is a condition of booking that the sole responsibility lies with the guest to ensure that they carry the correct travel and medical insurance to cover themselves, as well as any dependants/travelling companions for the duration of their trip to Africa. This insurance should include cover in respect of, but not limited to, the following eventualities: cancellation or curtailment of the safari, emergency evacuation expenses, medical and repatriation expenses, damage/theft/loss of personal baggage, money and goods.

The Company, including their representatives, employees and agents will take no responsibility for any costs, losses incurred or suffered by the guest, or guest's dependants or travelling companions, with regards to, but not limited to, any of the above mentioned eventualities.

Guests will be charged directly by the relevant service providers for any emergency services they may require, and may find themselves in a position unable to access such services should they not be carrying the relevant insurance cover.

JOINING THE SAFARIS

Please ensure that you have all the details for your flights as far as departure times, check-in times and from which airport you will be departing.

JURISDICTION

Your safari, your bookings and your confirmations are made subject to and shall be governed by and construed according to the laws of the country(s) in which the safari takes place.

LAUNDRY

Laundry can be done at most camps, with the exception of Damaraland Camp and Skeleton Coast Camp in Namibia, where there is a severe water shortage. This service is complimentary at most camps but there may be a nominal charge at some establishments.

The camp staff will generally not wash underwear, due to prevailing local traditions in the country.

LIFE ABROAD

I was born and raised in Africa. Our general living conditions and standards are different to what is normal for you. There are varying and divergent value systems and our relationship with time and local people are more laid back.

LUGGAGE (see BAGGAGE)

NOT INCLUDED

(This varies from itinerary to itinerary)

- Insurance cover for trip cancellation and curtailment, medical complications, baggage and money loss or theft, emergency evacuation or repatriation back home;
- Beverages at certain destinations;
- Personal laundry at certain camps;
- Gratuities to pilots, guides, paddlers and general staff;
- Any excursion not related to the safari;
- Optional meals and drinks in the bigger towns and cities;
- Scheduled airfares;
- Transfers;
- Departure taxes;
- Visa fees;

PACKING LIST

Ask Colin for his recommended [Eco Logical Africa Safari Suitcase](#) packing list for your particular adventure.

PASSPORTS

Southern African immigration officials generally require all visitors to have a least two full blank pages (facing each other) in their passports on arrival into the country. It is also a general requirement that the passport be valid for at least six months longer than the last date of intended stay.

PHOTOGRAPHY

The Company reserves the right without further notice to make use of any photograph or film taken on the safari by our photographers without payment or permission. We guarantee that no photographs of a compromising nature will be used.

Colin carries a Nikon D200 camera and laptop on all of his adventures. At the end of your trip he often cuts a disk for you which portray interesting and amazing pictures of your adventure.

POWER

Camps are situated in remote areas and have to generate their own electricity. This is done in a number of ways. Some camps have a generator that runs for about 6 hours per day (3 hours in the morning and 3 in the afternoon when guests are out on activities). These generators then charge batteries located at each tent / room, which provide good 12v lights all night (if used sensibly). Other camps operate solar powered inverters.

Most camps have limited 220v or 110v electrical plug power points and therefore it is not possible to use appliances such as hairdryers or electric shavers during your stay. Please bring a spare battery for use while the other is being charged – as backup. These systems are simple but perfectly functional.

In major cities all electrical appliances run on 220/240 volts. Outlets are round 3-pin, 15 amp plugs

PRIVACY

The Company respects the rights of client privacy and confidentiality in its entirety. No information or detail will be divulged to any third party without a written request from such client.

The Company retains client email contact addresses for erratic electronic newsletters which keep the client updated and informed on our activities. It is easy and simple to unsubscribe from the Company newsletter default by sending a mail that says unsubscribe.

PRICES

Until a booking is confirmed by payment of the required deposit, the Company will do its utmost to keep to the prices quoted or published. Should increases be forced on the Company by airlines, exchange rates, etc., the Company reserves the right to surcharge without notice, up to a maximum of 10% of the safari fare.

All our adventures are uniquely designed around our vision of a client wish list - this is often predetermined by price and until booked, this selection remains flexible.

RECOMMENDED READING

- a) **Namibian Space** – Chris Marais & Julienne du Toit
- b) **Behaviour Guide to African Mammals** - Richard Estes
- c) **Newman's Birds of Southern Africa** - Ken Newman
- d) **Birds of Prey of Southern, Central, and East Africa** - David Allan
- e) **Skeleton Coast** - Ami Schoeman
- f) **Namibia: The Beautiful Land** - David Bristow
- g) **Field Guide to the Mammals of Southern Africa** - Chris & Tilde Stuart
- h) **Field Guide to Snakes and other Reptiles of Southern Africa** - Bill Branch
- i) **Desert Adventure: In Search of Wilderness in Namibia and Botswana** - Paul Augustinus
- k) **The Kingdom Field Guide to African Mammals** - Jonathan Kingdom
- l) **Namibia – the Bradt Travel Guide** – Chris McIntyre
- m) **African Safaris - From Budget to Big Spending** - David Bristow and Julian Harrison

Most camps and lodges maintain a small and sometimes interesting reference library.

REFUNDS

Whilst the Company uses its best endeavours to ensure that anticipated accommodation or excursion is available as planned, there shall be no claim of any nature whatsoever against the Company for a refund either in the whole or part, if any accommodation or excursion is unavailable and a reasonable alternative is found.

If a guest is unable to use any service provided in the itinerary, there is no refund due.

RESPONSIBILITY

Neither Eco Logical Africa – Colin Bristow Adventures (the Company) nor any person or agent acting for, through or on behalf of the Company shall be liable for any loss or damage whatsoever arising from any cause whatsoever and without restricting the generality of the afore-going shall particularly not be responsible for loss or damage arising from any errors or omissions contained in its safari presentations or other literature, loss or damage caused by delays, sickness, theft, injury or death.

In addition the Company shall have the right at any time at its discretion to cancel any safari or the remainder thereof or make any alteration in route, accommodation, price or other details and, in the event of any safari being rendered impossible, illegal or inadvisable by weather, strike, war, government or interference or any other cause whatsoever, the extra expenses incurred as a result thereof shall be the responsibility of the passenger.

The Company may at its discretion and without liability or cost to itself at any time cancel or terminate the guest's booking and in particular without limiting the generality of the afore-going it shall be entitled to do so in the event of the illness or the illegal or incompatible behaviour of the guest, who shall in such circumstances not be entitled to any refund.

The person making any booking will, by the making of such booking, warrant that he or she has authority to enter into a contract on behalf of the other person included in such a booking and in the event of the failure of any or all of the other persons so included to make payment, the person making the booking shall by his/her confirmation deposit thereof assume personal liability for the total price of all bookings made by him/her.

SAFARI ETIQUETTE

Unless you have booked a private vehicle or camp in its entirety, you will be expected to share vehicles, camps and activities with other guests.

To maintain a peaceful relationship amongst guests, please do not smoke on vehicles (prevent bush fires) or in the company of other guests at meal times.

Please keep noise levels to a minimum so as not to disturb other guests or the wildlife that everyone is here to enjoy.

SHOPPING

In the major centres many shops specialize in attractive local products such as carvings, fabrics and pottery.

Duty Free is only available at Johannesburg International. Camps and lodges often have a limited availability of clothing and curios for purchase.

SINGLE-SUPPLEMENT

If you chose to occupy accommodation singly, most operators will charge a supplement fee for the empty bed.

THE COMPANY

“The Company” refers to Eco Logical Africa – Colin Bristow Adventures and any person or agent acting for, through or on behalf of the Company.

TIPPING

Tipping is not obligatory but it is perceived as an inherent right in Africa.

All operational staff expect some form of gratuity. This is normally presented in the form of a wooden box decorated with one or two padlocks. The box has a thin money slit in the top, like a “piggy bank” slot. The idea of the box is that the money is distributed equally amongst the staff that you never see or meet, such as in the laundry or kitchen.

My recommendation for the “box” is US\$5-00 per client per day spent in a camp.
For your driver or guide work on US\$10-00 per day.
If an individual, in your opinion, performs outstandingly on your safari then compensate the exemplary performance with a private tip.

Your guides, pilots and drivers are normally passionate about Africa and their relationship with you the client. Tipping these individuals privately goes a long way in maintaining their enthusiasm.

TIME

Southern Africa is two hours ahead of GMT (Greenwich Mean Time).

Namibia operates on daylight savings time as follows:

Summer: From the first Sunday in September to the first Sunday in April - two hours ahead of GMT

Winter: From the first Sunday in April to the first Sunday in September - one hour ahead GMT.

VISA

The onus is upon the guest to ensure that passports and visas are valid for the countries visited. The Company cannot be held liable for any visas, etc. not held by the guests, and the cost of such visas.

Regulations can change without notice and we, in good faith, will do our best to advise you of the current situation.

VISA WAIVERS - ZAMBIA

All Zambian visa waivers were cancelled by the immigration authorities on 26 January 2008. All visitors are required to pay the relevant visa fee at your first port of entry. This is currently US\$50-00 per passport for a single entry and US\$80-00 for a double entry.

WILD ANIMALS

Please be aware that our safaris may take you into close contact with wild animals.

Attacks by wild animals are rare, but no safari into the African wilderness can guarantee that this will not occur. Neither the Company, nor their employees, nor agents can be held responsible for any injury or incident or loss on the safari.

Please note that most camps or lodges are not fenced and lighting restricted because of power limitations. .

WISH LIST

We have travelled and experienced (and continue to travel and experience) most of Africa. From this hard earned experience and knowledge, we fit together an itinerary that we feel will suit your wish list for adventure, excitement, budget and safety.